

July 27, 2020

Dear Mill Street Residence Tenants, Family Members & Staff,

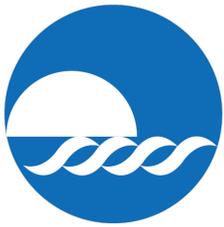
I am writing to inform you of the first positive case of COVID-19 in our facility. As we have since the beginning of the outbreak, we are following [Minnesota Department of Health](#) (MDH) and Centers for Disease Control & Prevention (CDC) protocols and guidance, and best practices developed through our internal COVID-19 emergency response process. This letter will outline the next steps we're taking in response to this development and emphasize how seriously we have and will continue to take any and all precautions necessary to stop the spread of this virus and keep our staff and our residents safe and healthy.

We also continue our commitment to being open and forthcoming in our communication with all of you and are offering this information to you prior to any public communication. We'll continue to keep you informed [using this special section on our website where ongoing updates & communications are posted](#). Tenants, family members and/or staff are also invited to contact either Krisjohn Veum (218-736-8594) or myself (218-736-8590) with any questions or concerns they may have.

We will be promptly conducting an Exposure Risk Assessment and undertake any appropriate action to restrict any further spread. For now, the following immediate updates/actions will be taken:

1. For the past month or so, we have invited up to 10 tenants each day to come down to our main dining room for their noon meal. We will return to having all meals delivered to the tenants in their apartments.
2. All small group activities will be cancelled. One-to-one's with the most vulnerable tenants effected by social isolation will be re-initiated.
3. All outside visits will be cancelled. We will return to closed window visits, telephone calls and visiting through the use of technology (i.e. Facetime, etc.).
4. We had applied for whole-house COVID testing the MDH and recently learned that this testing has been scheduled to take place on August 4<sup>th</sup>. We are awaiting word from MDH if they plan to keep this testing date as scheduled or if they will move the date up due to the positive case.
5. The COVID wing that was set aside within our building will be activated to care for any current or future positive COVID cases. This area was set up several months ago and is designed to care for residents with confirmed positive COVID-

LRH Main/Hospital:	712 South Cascade St.   Fergus Falls, MN   (218) 736-8000
PRH Elbow Lake Hospital & Clinic:	1411 Highway 79 East   Elbow Lake, MN 56537   (218)685-7300
PRH Morris Clinic	24 East 7 <sup>th</sup> St.   Morris, MN 56267   (320) 589-4008
Mill Street Residence	802 S Mill St.   Fergus Falls, MN   (218) 739-2900
Additional Clinic Locations:	Ashby   Barnesville   Battle Lake   Evansville   Herman   Hoffman   FF Walk-In



19. It is organized and equipped to segregate and restrict any spread and is staffed with designated staff who will only work in the area.
6. Our tenants will continue to be screened by our nursing staff twice/day for fever and O2 saturation levels. Staff will continue to be screened daily for symptoms related to COVID and will be required to self-isolate if they have been in contact with any COVID positive people within the past 14 days.

We are waiting for guidance from MDH regarding whether tenants will be restricted to their apartments or be allowed to walk the hallways and/or sit outside while wearing facemasks at all times and maintaining appropriate social distancing.

Again, we will continue to update you on our website and we welcome your calls with further questions or concerns using the contact information above. Our goal is to quickly limit any further spread of the virus. Working together and following the infection prevention and control measures is our best defense toward our goal of quickly containing the virus. We are confident in our infection prevention and control measures, and our ability to manage this situation safely and effectively. Thank you for your cooperation & partnership during this time.

Sincerely,  
Mick Siems, Director

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